

Health and Well-Being Board Stakeholder Event
Questions and Answers

Question	Responder	Answer
How will the Health and Wellbeing Strategy target unequal health issues across Thurrock	Andrea Atherton	In a number of ways, but also through the role of Community Hubs which aim to bring information and advice closer to communities.
How to avoid issues such as measles epidemic	Andrea Atherton	MMR update is in the high 90s in this area. NHS England is responsible for the 0-5 pathway. We will need to be careful that fragmentation of the system does not result in losing sight of priorities.
Role of stakeholders and communication	Roger Harris	Need to use existing newsletters and build on existing networks etc. (e.g. HealthWatch) rather than create new communications.
Tenders – is there a possibility that we might miss the chance for integration between health and social care due to 3 year tenders?	Roger Harris	Need to make the most of joint tender/commissioning opportunities as they arise. Also looking at single officer posts across health and social care.
What are the priority actions to promote integration?	Roger Harris	As above – close working between health and social care including joint posts and joint teams.
How will the Board be a force for change – e.g. how will it influence the flow of communication – for example dementia	Roger Harris Joyce Sweeney	This is about how we will give people the right information at the right time. This is difficult and sometimes need less information and communication, not more. Health and Well-Being Board need to get joint messages across and need to think about how best it does this. We need to remember the role of HealthWatch is to sign post.
How to improve and increase levels of physical activity	Carmel Littleton	Primary schools in Thurrock have been given a minimum of £5k for the purpose of improving physical activity and health. Ofsted will be following this up.
Example of a disabled person who was not provided with a home GP service – do GPs have a right to refuse to provide a home visit?	Ian Stidston	People registered with a GP have a right to receive a home visit should their disability/illness prevent them from attending the GP's surgery – duty of care. Obviously cannot comment on an individual case without knowing the detail. It is important that patients are aware of their rights.
Involvement of children and young people	Joyce Sweeney	HealthWatch cover both children and young people and adults. They have established a children and young people's board in addition to an adult board for this purpose. HealthWatch has recently taken

		on a young person's ambassador – who will also attend Thurrock Youth Cabinet. HealthWatch are the first in England to appoint their young ambassador.
Quality surveillance – what can the Health and Well-Being Board do to set up a system which is about local quality and transparency?	Roger Harris	There is a danger of fragmentation. We need a quality system that is able to oversee the whole system – not just parts of it. Concern is that each agency will think that the other is dealing with a particular issue. Need to ensure that quality is everyone's business. A report in response to Winterbourne View Review is going to the May HWBB.
Plans for land that was Community Hospital	Cllr Rice	This something that is being discussed with NHS England and the CCG
How will the Board ensure funding for prevention for children is maintained?	Andrea Atherton	Work needs to take place as we move towards 2015 when responsibilities for 0-5 pathway transfers to local authorities. Need to be sure that the preventative agenda does not get crowded out. This will be part of the HWBB agenda – through the Children and Young People's Partnership.
Mechanism for engaging with marginalised and vulnerable young people's groups?	Joyce Sweeney	Work has taken place with SERICC and survivors of sexual violence. More needs to be done to build on this.
Has the CCG imposed a gagging order on GPs?	Mandy Ansell	No gagging order has been imposed. The CCG are looking at the particular article of its Constitution so that it can be clarified if there is confusion.